

# Check in Call Training



HOSPICE  
OF THE  
WESTERN  
RESERVE

**Friday, July 27**  
**1:00—2:30 p.m.**  
**Lakeshore Campus**  
**Great Lakes**  
**Conference Room**

Check in calls are a great way to provide patient support without ever having to leave the comfort of home. These weekly calls are made to home care patients to make sure that they have enough supplies and medication to make it through the weekend, as well as checking on their current symptoms and any needs that the caregiver may have. This training will review the check in call process, including a script to follow when making calls, as well as helpful tips on how to build a relationship with patients and caregivers through these weekly phone calls.

*Class size is limited and RSVP is required*  
*To register, contact the Volunteer Team at*  
**216.383.5280 or [volunteerrsvp@hospicewr.org](mailto:volunteerrsvp@hospicewr.org)**