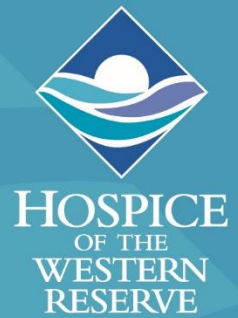


Volunteer Skill Sharpening Series



Advanced Directives

Wednesday, September 13

1:00 – 3:00 p.m.

West Campus

Community Room

Presenter: Joan Burda, Attorney at Law, HWR Volunteer

In this workshop we will talk about **Advance Directives, General Durable Powers of Attorney, and HIPAA Authorizations**, which are some of the essential documents that Hospice patients may ask about. The purpose of the workshop is to introduce you to these types of documents and how they can help patients and their families. In addition to these specific documents there will also be an introduction to **estate planning**. You will leave with an understanding of the documents and information that you, as a volunteer, are able to pass along to patients and their families.

Active Listening

Thursday, September 20

6:00 – 8:00 p.m.

Mentor Public Library

Frances Cleveland Conference Room

8215 Mentor Ave

Mentor, OH 44060

Listening is one of the best tools that volunteers have to support patients and their families. This training will take a deeper dive into general communication skills, while focusing on how to understand what people are really saying, even when they are no longer able to speak.

Come and join us to sharpen your active listening skills through instruction and practicing these skills with your fellow volunteers.

Class sizes are limited and RSVP is required
To register, contact the Volunteer Team at 216.383.5280 or
volunteersvp@hospicewr.org