

# Volunteer Continuing Education

## Sharpen Your Skills

Join us to revisit your volunteer education, to experience new information, new techniques, and plenty of new activities. We ask that if you register for a session, that you plan on attending for the whole 3 hours, as to participate in the whole **new** educational experience.

TO REGISTER, please contact the volunteer team: 216.383.5280 or [volunteersvp@hospicewr.org](mailto:volunteersvp@hospicewr.org)

### Session 1: Who We Are, What We Do & How We Do It

*Exploring how Hospice of the Western Reserve's team works together to provide ideal patient care*

Tuesday, January 22	1:00 p.m.—4:00 p.m. West Campus
Saturday, February 2	9:00 a.m.—12:00 p.m. Lakeshore Campus
Monday, February 11	1:00 p.m.—4:00 p.m. Hospice of Medina
Monday, March 4	4:00 p.m.—7:00 p.m. Western Reserve Hospital
Saturday, March 23	9:00 a.m.—12:00 p.m. Ashtabula County office

### Session 2: Communication & Boundaries

*Exploring ideal patient care through effective communication and professional boundaries*

Thursday, January 24	1:00 p.m.—4:00 p.m. West Campus
Saturday, February 2	12:30 p.m.—3:30 p.m. Lakeshore Campus
Wednesday, February 13	1:00 p.m.—4:00 p.m. Hospice of Medina
Thursday, March 7	4:00 p.m.—7:00 p.m. Western Reserve Hospital
Saturday, March 23	12:30 p.m.—3:30 p.m. Ashtabula County office

### Session 3: Cultural & Family Considerations

*Exploring ideal patient care through the lens of cultural experiences and family systems*

Tuesday, January 29	1:00 p.m.—4:00 p.m. West Campus
Saturday, February 9	9:00 a.m.—12:00 p.m. Lakeshore Campus
Monday, February 18	1:00 p.m.—4:00 p.m. Hospice of Medina
Monday, March 11	4:00 p.m.—7:00 p.m. Western Reserve Hospital
Saturday, March 30	9:00 a.m.—12:00 p.m. Ashtabula County office

### Session 4: Understanding Non-Pharmacological Interventions

*A look at pain and common end-of-life symptoms and providing support through non-pharmacological interventions*

Thursday, January 31	1:00 p.m.—4:00 p.m. West Campus
Saturday, February 9	12:30 p.m.—3:30 p.m. Lakeshore Campus
Wednesday, February 20	1:00 p.m.—4:00 p.m. Hospice of Medina
Thursday, March 14	4:00 p.m.—7:00 p.m. Western Reserve Hospital
Saturday, March 30	12:30 p.m.—3:30 p.m. Ashtabula County office