IPU visitation policy

This visitation policy has been established to protect our patients, staff and visitors and comply with the State of Ohio’s mandate to maintain social/physical distancing. This policy is in effect regardless of COVID-19 vaccination status.

- Visitors are permitted to visit **daily two at a time** in blocks of time (schedule will be determined by the patient’s family). Additional visitation must be done via FaceTime, Skype, phone calls or window visits.
- Patients whose condition allows, may visit outside with two designated visitors at a time. Visitors will remain masked for the duration of the visit. Outdoor patient visitation may not occur simultaneously with window visits.
- Minors must be accompanied by an adult throughout their visit.
- All visitors will be screened prior to visiting by answering symptom/exposure questions. Visitors reporting temperatures of 99.5°F or above and those who screen positive for symptoms or exposure may not visit.
- **All visitors ≥ 2 years of age must continuously wear masks while in the facility or outdoors for the duration of their visit.** Masks must be maintained until the patient is discharged. Surgical/procedure or cloth masks are acceptable. Visitors will be asked to bring masks. If a visitor does not have access to a mask one may be provided.
- Indoor visitors must remain in the patient’s room unless instructed otherwise. Access to public restrooms (if patient restroom cannot be used) and vending machines is permitted. Visitors should sit on the side of the bed nearest the building’s exterior.
- Visitors must use hand sanitizer prior to proceeding to the patient’s room and each time they enter and exit the patient’s room.
- Pet visitation is permitted. The facility’s pet policy must be followed at all times.
- Window visiting is permitted. Scheduled window visiting is limited to five visitors and permitted from 1 to 5 p.m. Window visiting is weather permitting with prior approval from the Hospice Inpatient Unit Clinical Team Leader or supervisor. The patient’s patio door and window must be closed and locked during all window visiting. Window visitors must be masked when greater than three feet from patient’s window. Physical distance of six feet from others must be maintained while on the grounds.
  - David Simpson Hospice House courtyard facing rooms: Visitors will proceed directly through the entrance doors to the side of the main entrance and through the courtyard doors directly across the Gallery Walk
  - Ames Family Hospice House interior courtyard room doors: Alternate exterior facing room will be provided for window visits
- Visitors may not enter or exit through patient room doors or any other exterior door. They must enter and exit through the main entrance only. With the exception of window visitors, all visitors must sign in and out each time the enter or exit the facility.
- If a patient meets the case definition for COVID-19 and/or tests positive for the virus, they will be allowed one visit per day by one of two designated visitors for 30 minutes. During the last 24 hours, two visitors will be allowed for a 30-minute visit. Visitors will be required to wear isolation gowns, face shields, masks and gloves. In-person visits may not be longer than 30 minutes and visitors must always remain six feet away from the patient. Additional visitation may be done via FaceTime, Skype, phone calls or window visits. If the patient tests negative for COVID-19, or isolation precautions are discontinued, standard visitation may resume.
- If a patient is clinically assessed to be at risk for COVID-19 and testing (including COVID admission testing) or additional screening is warranted, **two designated visitors** at a time will be permitted while test results are pending. Visitors will be required to mask and maintain social distancing of at least six feet. If test results are positive, the visitation restrictions noted above will be in effect.

7.14.21
• Clergy may visit in person, via FaceTime, Skype, phone calls or window visits. All visitor requirements – including masking and screening – will apply to visiting clergy. Visits should be limited to no more than one hour.

This policy is subject to change at any time based on factors such as, but not limited to, COVID-19 community spread, incidence and infection rates.

Patients whose visitors do not comply with this policy will not be permitted further in-person or window visits. If necessary, security will be called to enforce this policy and/or remove visitors from the facility.

Please help us follow COVID-19 precautions for the safety of your loved one, family and our staff.